



MY WATER USE CUSTOMER PORTAL



SEE HOURLY & HISTORICAL USE

Access your hourly and historical use for both the culinary and irrigation systems

SET UP ALERTS

Set up vacation alerts and for usage spikes to catch issues in both the culinary and irrigation systems quicker



WATER FORGIVENESS PROGRAM

Residents must have an active My Water Use Customer Portal Account to take advantage of the Water Forgiveness Program after catching and fixing a leak in either the culinary or irrigation system



MORE INFORMATION AVAILABLE :

WWW.SARATOGASPRINGS-UT.GOV/MYWATERUSE



REGISTER FOR A FREE ACCOUNT TODAY!

1. Go to: www.saratogasprings-ut.gov/mywateruse
2. Click the link at the top of the page to access the My Water Customer Portal
3. Click "Register". You will then be on the page titled "Create New Account"
4. Fill in the following fields
 - a. User Name
 - b. Email Address
 - c. Password (at least 6 characters)
 - d. Confirm Password
 - e. Account Number (Do not include decimals or spaces)
 - f. Authentication Code (Find this 4 digit code on your statement or by calling Utility Billing)
5. Click "Create User". If all previous steps have been done correctly, the "Success" page will show a large green check mark and will direct you to check your email for the registration link.
 - a. If nothing happens after clicking "Create User", go back and:
 - i. Make sure that the password fields match
 - ii. The user name has been accepted
 - iii. The email address is complete
 - iv. No decimals have been included in the account number
6. Check your email for a message from: noreply@saratogasprings-ut.gov. The email will ask you to confirm your account.
 - a. Confirm the account by clicking the "Click Here" link.
7. Registration should now be complete and you may use your user name and password to log into the customer portal to track your water consumption.